



The KELOLAND Box Office at Denny Sanford PREMIER Center is open for ticket sales Tuesdays and Thursdays 10AM-5PM, and at noon on event days.

Patrons can call for ticketing information and questions 10AM-5PM Monday through Friday. We are unable to sell tickets over the phone.

## Will Call

Customers can pick up their tickets at the Will Call window of the KELOLAND Box Office. You must present a photo ID, confirmation number and credit card used to place the order if purchased through Ticketmaster or AXS. Tickets will only be given to the person named on the ticket order.

## Reprinting Tickets

KELOLAND Box Office may be able to reprint lost or forgotten event tickets for a fee of \$5.00 per seat. The customer will need to provide a Ticketmaster or AXS confirmation number, the credit card used to make the purchase, or a photo ID. Tickets will only be reprinted for the patron whose name appears on the order, and the original tickets will be voided. KELOLAND Box Office cannot reprint tickets which were not purchased through an official Ticketmaster or AXS source.

## Accepted Payment Methods

The KELOLAND Box Office accepts cash, MasterCard, Visa, Discover, and American Express. Photo ID is required for all credit card sales.

## Accessible Seating

All accessible seating locations will provide a clear line of sight viewing of shows and events. All accessible seating positions will be exclusively reserved for patrons who are wheelchair users or have severe physical limitations. Accessible seating is available on a first come first serve basis. More information can be found on our [ADA Policy Page](#).